

Userguest Privacy Policy

This privacy policy will explain how our company uses the personal data we collect from you when you use our website.

Who we are

Userguest.com BV

Business register n°: 71573682

Registered office: 123-4 Frans Van Mierisstraat, Amsterdam, Noord Holland 1071 RR, Netherlands

Web host

Bluedigital.ma

Data we collect about you

Userguest (“We”, “Our” or “Us”) respects your privacy and is committed to protecting it through this Privacy Policy by following the guidelines of the General Data Protection Regulation (GDPR).

When you access the Website, Userguest will collect certain data about you during your visit.

- **Data provided by you**

The Website includes various places for users to provide data. We collect data that users provide by filling out forms on the Website, communicating with us via contact forms, registering to start the free trial, signing in to the dashboard, and signing up for our newsletter.

We use data you provide to us to deliver the requested product and/or service, to improve our overall performance, and to support you.

- **Automatically Generated Data**

We use Google Analytics while you navigating through our website to collect certain data about your equipment, browsing actions, and patterns. This will generally include data about your location, your traffic pattern through our website, and any communications between your computer and our Website. Additionally, we collect data about the type of computer you use, your Internet connection, your IP address, your operating system, and your browser type.

The data we collect automatically is used for statistical data and will not include personal data. We use this data to improve our Website. To the extent that you voluntarily provide personal information to us, our systems will associate the automatically collected data with your personal data.

Which personal data we collect

We collect the following personal data: First name, Last name, E-mail address, Hotel name, website address, booking engine, and payment information.

How long we keep personal data

We will keep your personal data for as long as you are a registered subscriber or user of our services, and until the legally determined period has expired.

Where personal data is stored

Personal data that we collect is stored on our secure server.

Personal data security

Userguest adopts the necessary measures to protect your personal data against any illicit use. We limit access to your personal data only to those who have a genuine business need to know it and are authorized to receive it.

Contact us

If you have any questions regarding our privacy policy, you can contact us by sending an e-mail to support@userguest.com or by calling us at +31 (0)613689544.

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